

Pigeon House Cottage Bed and Breakfast

Access Statement

Our aim is to be as flexible and adaptable to meet the individual needs of our guests. The cottage is a two-storey stone-built barn conversion that has accommodation on 2 floors surrounded by private and very pretty gardens front and back. The entire property is non-smoking and guests are reminded that we have a small, friendly dog.

Below is a summary of our key points affecting access, use and enjoyment of our facilities. If you have any specific questions, please contact us by phone or e-mail and we will do our best to assist you.

Cottage Accessibility

- The cottage is situated at the top of a short private road. In order to access our parking it is worth noting that guests will go through an archway with a 10' high clearance.
- On arrival there is plenty of private parking space available close to the front gate.
- The entrance is up a short garden path (about 25 yards) along which there are 7 x 6" steps. It is possible to avoid the steps by walking over the lawn to access the front door.
- Assistance can be offered with luggage.
- The front door is kept locked, but guests may have their own key for independent access. The front door is 37" wide, leading into a wide hallway with inner doors (wider than 37") leading to the reception area. The cottage has fitted carpets in all areas except the kitchen and breakfast room.
- Check in procedures are informal and can be adapted to suit guests particular preferences. A magnifying glass is available if required.
- Our website is accessible - print size can be increased by users.

Bedroom Accessibility

- Our **Duck Room** is on the first floor accessed by the short main staircase of 8 x 8" carpeted steps to the landing. There is a rope handrail on this staircase. In addition there are a further 6 x 7" steps to access the room itself from the landing for which there is no handrail. Within the room there is a low beam and some guests may need to duck to enter the en suite bathroom.
- Our **Garden View Room** is on the first floor accessed by the short main staircase of 8 x 8" carpeted steps to the landing. There is a rope handrail on this staircase. In addition there are a further 4 x 7" steps and finally a single 7" step to access the room itself from the landing for which there is no handrail.

Breakfast and Tea Accessibility

- Depending on the weather and the guest's preference breakfast (and tea if applicable) can be served in the dining room or breakfast room, both of which are on the ground floor. The dining room is carpeted the breakfast room has a hard

floor. If appropriate, the garden is accessed through French windows with a 10" step down to access the garden. There are steps in various parts of the garden. Guests are welcome to enjoy our pretty and secluded gardens.

- There is a cloakroom on the ground floor which guests may use.

Transport

- We recommend that you have access to a car to enable easy access to all that the area has to offer.
- Cheltenham Spa Railway station is approximately 20 minutes away by car.
- There are good local taxi services that have accessible taxis if required. Telephone numbers are listed in our Guest Information folder, or we can book them on request.

Local Facilities

- The nearest restaurant is the Ellenborough Park Hotel which is ½ mile away and in, Prestbury, the nearest village there are pubs that serve good food.
- Within a three mile radius there are many excellent restaurants and cafes in Cheltenham, Winchcombe and Bishops Cleeve.
- Golf is available within a couple of miles at Cleeve Cloud golf club which is well worth playing